

# Terms of Sale – Instant Lawn/Sod

## 1. Product Description and Suitability

Instant lawn/sod is a perishable, natural product subject to seasonal, environmental, and growing conditions. Variations in color, texture, and density may occur. It is your responsibility to ensure the product is suitable for your intended use, soil, and site conditions.

## 2. Order and Payment

All orders are to be paid in full prior to or at the time of pickup or delivery. Once an order has been placed and cut to order, it is non-refundable unless required by law.

## 3. Collection and Transport

If you choose to collect the product yourself (e.g. via Ute, trailer, or truck), you are solely responsible for providing a vehicle suitable for transporting the lawn/sod. We accept no liability for any damage to the product, or your vehicle caused during loading, transport, or unloading. It is your responsibility to secure the load in accordance with local road and transport regulations.

## 4. Transfer of Risk

Risk and responsibility for the lawn/sod passes to you once the product is loaded onto your vehicle or leaves our premises, whichever comes first. If we assist in loading, such assistance is provided as a courtesy only and does not transfer liability to us.

## 5. Delivery (If Applicable)

If delivery is arranged by us, risk passes to you upon delivery at the agreed location. Any access restrictions or delivery limitations must be advised prior to delivery. We are not responsible for site access issues.

## 6. Product Care and Installation

Instant lawn/sod must be installed and watered immediately upon delivery or pickup. Failure to do so may result in deterioration. We are not responsible for product condition once it is in your care.

## 7. No Warranties Beyond Statutory Guarantees

To the extent permitted by law, we make no guarantees or warranties beyond those required by consumer protection legislation. We are not liable for indirect, incidental, or consequential loss or damage.

## 8. Acceptance of Terms

By placing an order or taking delivery, you acknowledge and accept these Terms of Sale.



# IMPORTANT INFORMATION FOR TURF COLLECTION OVER 750KG (30M<sup>2</sup> OR MORE)

To ensure a safe and efficient pickup process, please note the following vehicle requirements for collecting turf orders over 75kg (30m<sup>2</sup> or more)

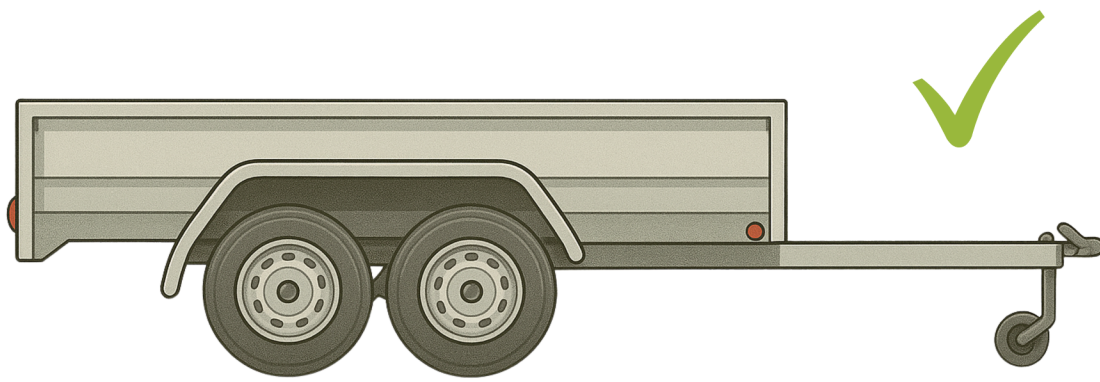
## Suitable Vehicles / Trailers for Collection

### Approved Vehicles:

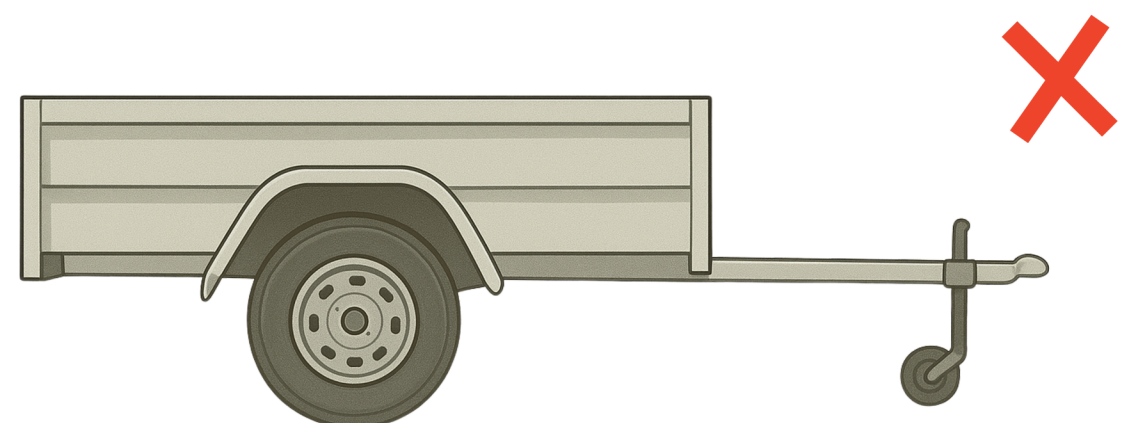
- Tandem Axle Trailer
- One-Tonner with Tray (or larger)
- 6x4 Medium-Duty Trailer or Larger

### NOT Accepted:

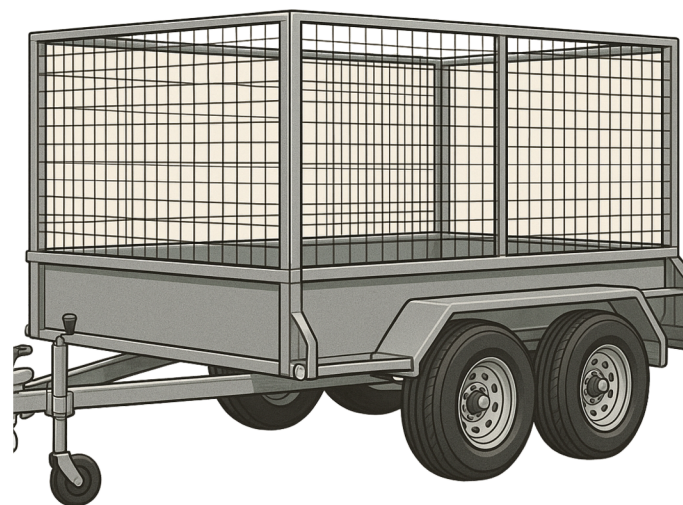
- Nothing smaller than a 6x4 light-duty trailer
- No Large Tailgates (must be removed or allow clear forklift access)
- No Utes with Tubs



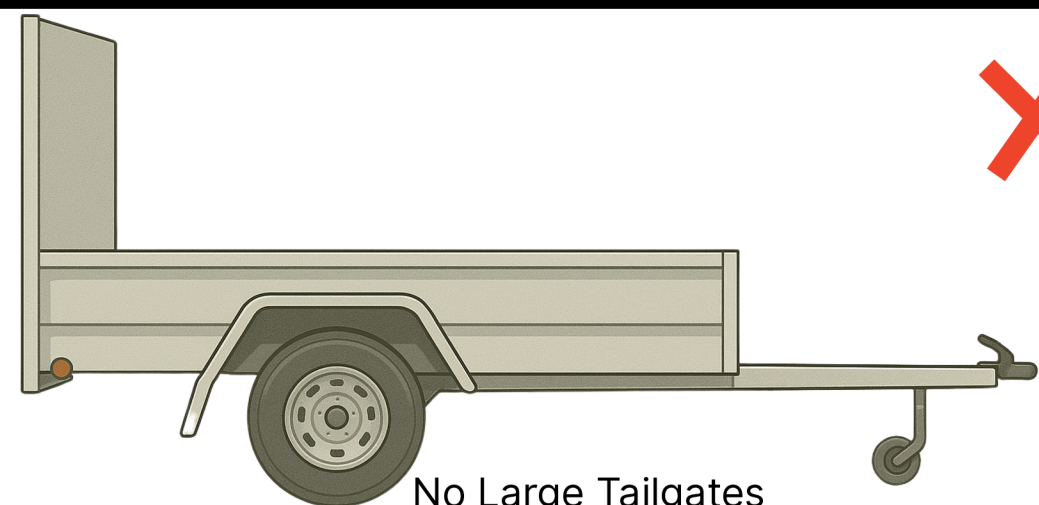
Tandem Axle Trailer



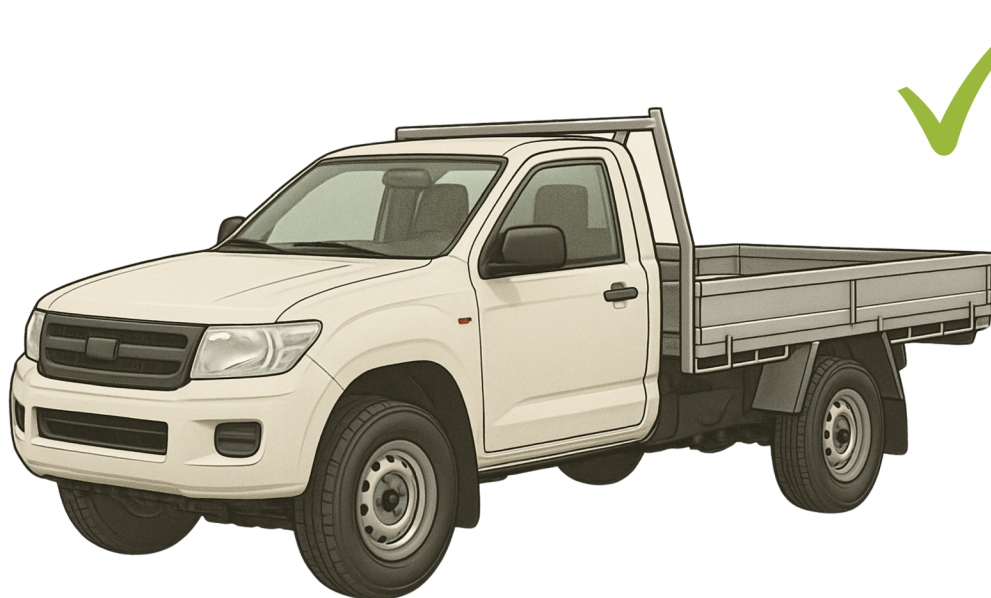
Nothing smaller than a 6x4 light-duty trailer



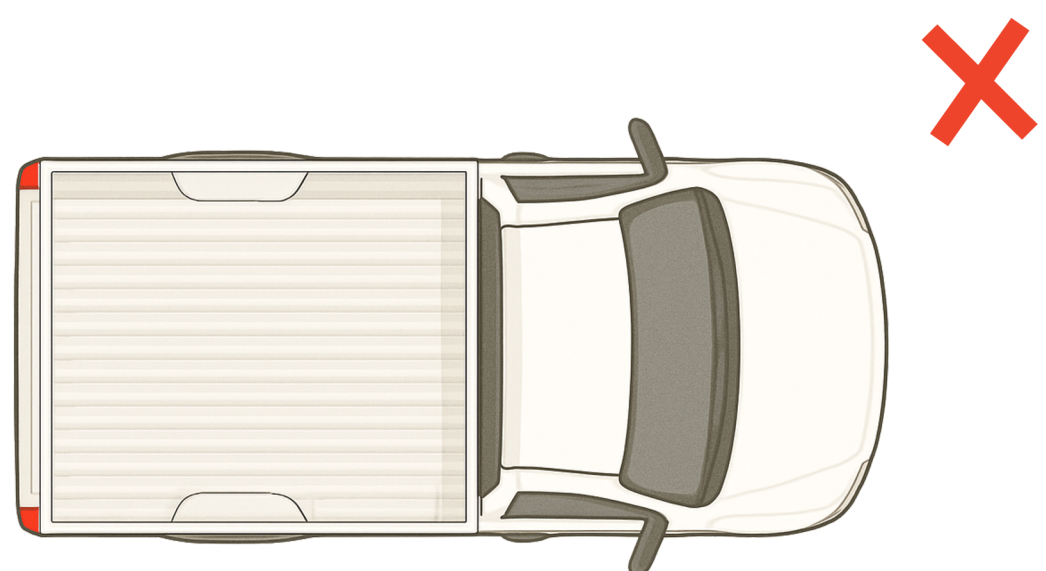
6x4 Medium-Duty Trailer or Larger



No Large Tailgates  
(must be removed or allow clear forklift access)



One-Tonner with Tray (or larger)



No Utes with Tubs

Unsuitable vehicles may be refused at the time of pickup for safety and loading reasons.

If you're unsure about your vehicle, please contact us before arriving.